



# Service Advisory

W-119

Models:

WHITE OUTDOOR MODEL	FACTORY NUMBER	AFFECTED SERIAL NUMBER RANGE	DATE OF MANUFACTURE
LAWN TRACTOR LT-1650	13AO616G190	1K019H00000 thru 1H080H00000	11/01/99 thru 8/08/00
LAWN TRACTOR LT-1800	13AT606H190	1K019H00000 thru 1H080H00000	11/01/99 thru 8/08/00
LAWN TRACTOR LT-1850	13AT616H190	1K019H00000 thru 1H080H00000	11/01/99 thru 8/08/00
LAWN TRACTOR LT-2150	13AJ616H190	1K019H00000 thru 1H080H00000	11/01/99 thru 8/08/00
GARDEN TRACTOR GT-2150	14AJ816H190	1K019H00000 thru 1H080H00000	11/01/99 thru 8/08/00
GARDEN TRACTOR GT-2550	14AZ816P190	1K019H00000 thru 1H080H00000	11/01/99 thru 8/08/00

Date: November 30, 2000

Subject: **POTENTIAL FUEL TANK LEAK**

## PLEASE GIVE THIS YOUR IMMEDIATE ATTENTION

This is to inform you of a potential safety problem concerning the possibility that the hood latch spring may damage the plastic fuel tank of the White Outdoor Tractor models listed above. The ends of the hood latch spring may contact the sides of the fuel tank causing damage to the left and right side of the tank. There is a possibility that over time repeated rubbing of the hood latch on the sides of the tank could cause the tank to leak.

### 1. Identify affected tractors.

- a. Inspect your current inventory of White Tractors models noted above. Tractors having serial numbers whose 2<sup>nd</sup> through 5<sup>th</sup> digits fall between the serial number range noted above are affected. Fill in the dealer and unit information requested on the attached **"DEALER STOCK FORM"**.

Note: Above models which have a serial number outside the serial number ranges noted above are OK to sell "as is". Also, above models which have a serial number within the affected range, but that are marked with a green "X" or green dot label are OK to sell "as is". The green "X" or green dot label appears on the shipping crate near the model number and under the seat support bracket next to the model plate label. The green "X" or green dot label signifies the unit has already been inspected and repaired.

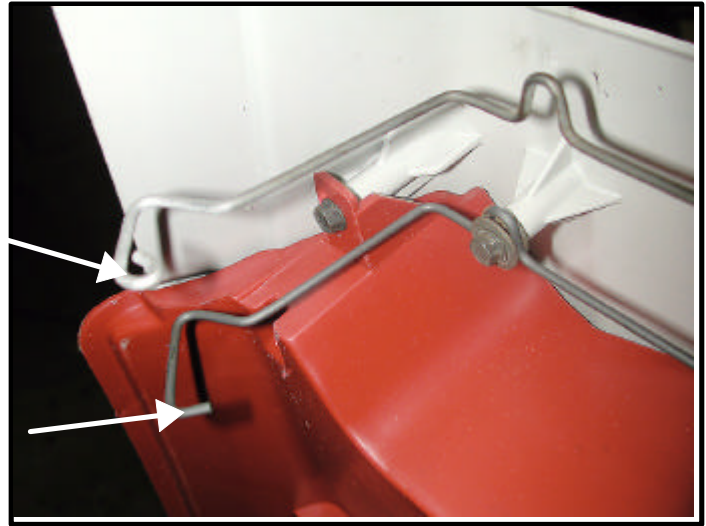
- b. Check your sales records and complete all the information requested on the attached **"CUSTOMER INFORMATION FORM"**.
  - c. Mail or fax both of the above forms to White Outdoor (fax 800# and address are on forms).
2. Upon receipt of your completed **"CUSTOMER INFORMATION FORM"**, White Outdoor will send an **"IMPORTANT SAFETY NOTICE"**, new hood latch spring and instruction sheet via UPS to each affected customer you identify as well as those we identify from warranty

registration cards. The “**IMPORTANT SAFETY NOTICE**” explains the problem and gives the customer several options. Customers can either (a) install the new hood latch spring and check their tank for damage themselves or (b) have the dealership from whom they purchased their tractor do it for them at no charge. In either case, if the tank is damaged, it is to be replaced by the dealer at no charge to the customer. A copy of the customer letter with instructions is attached.

3. To correct the tractor(s) in your stock, upon receipt of your completed “**DEALER STOCK FORM**”, we will send you a new hood latch spring for each tractor(s) you identify. Do not order the new hood latch spring as they will be shipped to you free of charge. Additional hood latch springs will be provided if needed. You will be reimbursed for the labor to remove and install the hood latch spring.

NEW HOOD LATCH SPRING  
(Has a curl on the end)

EXISTING HOOD LATCH SPRING  
(Has a straight blunt end)



4. Follow the “**DEALER HOOD LATCH SPRING INSTRUCTIONS**” attached to this advisory for the new hood latch spring installation, dealer detailed fuel tank inspection and fuel tank replacement, if necessary.
5. If you need a replacement fuel tank, order in the usual manner.
6. In order to get reimbursed, please fill out the warranty claim following these guidelines.
  - a. File one warranty claim per tractor in the usual manner.
  - b. Indicate **Service Advisory W-119** as your special authorization.
  - c. Time allowance to inspect the fuel tank and replace the hood latch spring is 12 minutes. This time allowance is for your stock tractors as well as for any tractors whose owners request assistance performing this procedure.
  - d. List hood latch spring as the main failed part 747-1209.
  - e. Time allowance to R & I fuel tank is a flat rate of 15 minutes.
  - f. P & D (trip charge) in the amount of \$25.00 will be paid on tractors already sold.
  - g. It is very important to file the warranty claim as soon as possible. Credit will be issued upon completion and submittal of the warranty claim.

Service Manager	Parts Manager	Service Tech.	Service Tech.	Service Tech.

Circulate and Initial

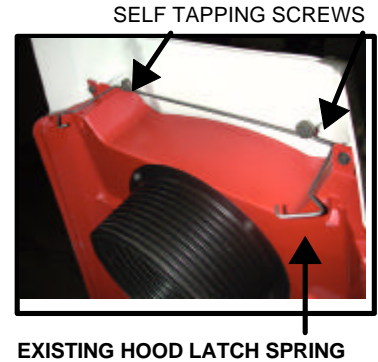


## WARNING

Perform this procedure in a well ventilated area. Fuel vapors are very flammable. Do not service the fuel system immediately after operating the tractor. Follow safe fuel handling instructions as outlined in the Owner's Manual.

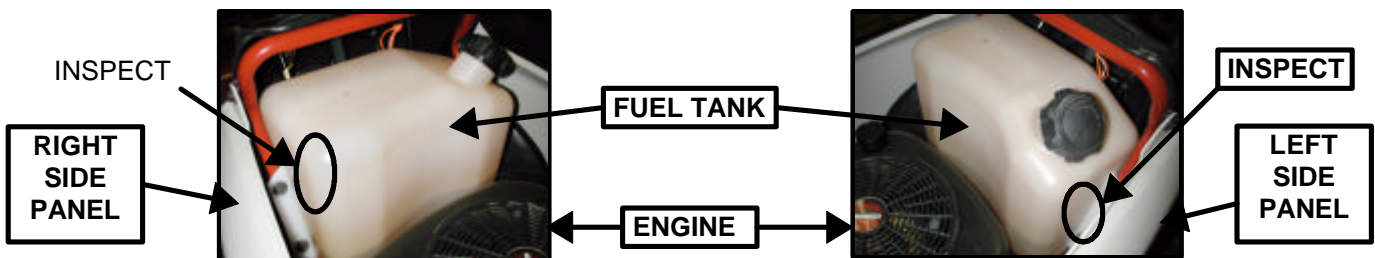
1. Engage parking brake, turn ignition key to the off position and remove key from the switch.
2. Raise the hood, disconnect the spark plug wire(s) and ground against the engine.
3. Install the new hood latch spring as follows:

- a) Loosen but do not remove the two self-tapping screws with a 3/8" wrench.
- b) Before removing the old hood latch spring, note the orientation of the latch where it wraps around on the two self-tapping screws which secure it to the hood (open end of bends around screws face forward). Once the proper orientation of the hood latch spring has been noted remove and discard the existing hood latch spring by sliding it from between the washers on the self-tapping screws.
- c) Position the new hood latch spring as noted during removal and install the new hood latch spring by sliding it between the two washers on the self-tapping screws.
- d) Tighten the self-tapping screws to secure the hood latch spring.



4. Detailed fuel tank inspection procedure for dealer as follows:

Visually inspect the left and right sides of the fuel tank at the areas shown in the photos below. These are the areas on the exterior side surface of the tank where the ends of the hood latch spring could rub when the hood is raised or lowered. **Look for any significant scratches or gouges in the sides of the plastic tank which could affect the integrity of the tank. If you find any significant scratches or damage, replace the tank.**



5. Replace the fuel tank as follows:
  - a) With the hood opened, disconnect headlight harness lead at plug.
  - b) Remove locknuts and washers from stud/bolts securing the side panels to the frame. If needed, use a wrench to prevent the stud/bolts from turning below the frame rail. Care must be taken to prevent the hood and side panel assembly from falling off the frame.
  - c) Remove the screws securing the side panels to the dash panel.
  - d) Remove the side panels and hood from the tractor as an assembly by lifting up off the stud/bolts and sliding forward while gently spreading apart the panels.
  - e) Drain the fuel into a suitable container for refilling into the replacement tank.
  - f) Remove the (4) self-tapping bolts securing the fuel tank to the dash support tube.
  - g) Carefully compress the hose clamp ends and remove the fuel hose from the fuel tank nipple.
  - h) Inspect the fuel hose end for damage, trim up to 1/4" from the hose end if needed prior to installing onto the new fuel tank if the hose end appears damaged.
  - i) Press the hose onto the new fuel tank nipple and locate the hose clamp properly.
  - j) Install the new fuel tank into the tractor chassis in reverse order. Place the fuel removed from the original tank into the new tank and install gas cap from original tank.
  - k) Inspect for leakage at the tank nipple/fuel line connection. Repair any leaks prior to completion of the following steps.
6. Reassemble the hood and side panel assembly in reverse order of removal.
7. Check for proper operation.
8. Affix green "X" label (included with new hood latch spring) next to model plate to signify unit has been inspected and repaired.