



DEALER INFORMATION, TECHNICAL
ADVICE AND PRODUCT INFORMATION
CAN BE OBTAINED AT THIS NUMBER

TECHNICAL SERVICE

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BULLETIN

NO. H0A-003

SUBJECT: REVISION OF HARD STARTING 38cc & 45cc CHAIN SAWS

**AFFECTS: UNITS IN THE FOLLOWING TABLE PRODUCED
PRIOR TO SERIAL NUMBER MB1800001
SHADED ITEMS ARE WOODRUFF KEYED ROTOR
UN-SHADED ARE CAST-KEY ROTOR**

| MODEL | UT NUMBERS | | | | | | |
|-------|------------|-----------|----------|---------|----------|----------|---------|
| 23 | UT10781A | UT10785A | UT10815 | UT10842 | UT10870 | | |
| 23AV | UT10772A | UT10773A | UT10820 | UT10822 | UT10823 | UT10829 | UT10846 |
| | UT10856 | UT10858 | UT10884 | UT10885 | UT10888 | | |
| 25AV | UT10803 | UT10804 | | | | | |
| 27AV | UT10805 | UT10825 | UT10827 | UT10830 | UT10831 | UT10835 | UT10848 |
| | UT10859 | UT10863 | UT10874 | | | | |
| 230 | UT10778 | UT10794 | UT10813 | UT10814 | UT10851 | UT10852 | |
| 3800 | UT10780A | UT10781 | UT10783A | UT10785 | UT10800R | | |
| 3850 | UT10758A | UT10769A | UT10770A | UT10772 | UT10773 | UT10776A | UT10824 |
| | UT10833 | UT10837 | UT10838 | UT10841 | UT10861 | UT10865 | UT10866 |
| | UT10869 | UT10886 | UT10887 | | | | |
| 4150 | UT10801 | UT10802 | UT10808 | UT10839 | UT10867 | | |
| 4550 | UT10787 | UT10807 | UT10826 | UT10832 | UT10834 | UT10836 | UT10860 |
| | UT10862 | UT10864 | | | | | |
| B2316 | UT10798R | UT10798R1 | | | | | |
| S1035 | UT10775B | UT10843 | UT10871 | | | | |
| S1040 | UT10776B | UT10844 | UT10872 | | | | |
| S1045 | UT10816 | UT10845 | UT10873 | | | | |

The ignition module and rotor have been changed on 38cc and 45cc chain saws to eliminate complaints of hard starting. A solution for this condition has been developed that includes a new ignition module and a new cast-key rotor that has the key location retarded.

If you have a 38cc or 45cc unit; that the UT number is not shaded; with the complaint of hard starting you should install kit number UP-05846. The kit includes a new module and rotor along with a feeler gauge to set the module air gap. A new larger starter grip (yellow – UP-04216) replaces the black starter grip for better gripping. If the UT number is shaded, you can only use the module and the grip. The woodruff keyed and cast-key rotors are not interchangeable. There is not a woodruff-keyed rotor to help with hard starting.

The following list shows the contents of kit UP-05846. Please use these part numbers for servicing a 38cc or 45cc saw that have the hard starting problem until the parts lists are updated.

| PART NUMBER | Description |
|--------------------|---|
| UP-05846 | Module, rotor and feeler gauge |
| UP-05851 | Module (included in kit UP-05846) |
| UP-05850 | Rotor Cast-Key (included in kit UP-05846) |
| UP-04216 | New large yellow starter grip (Note: this is not part of kit UP-05846) |

This repair will be reimbursed under warranty.
Use code: FA11 Flat rate: .4hr

We thank you in advance for your cooperation and apologize for any inconvenience.

DATED: 06/01