



# Service Advisory

**Date:** September 24, 2002

**Product Line:** Snowmobile

**Advisory No:** SAS304

**Subject:** Unloading Firecat Snowmobiles from Transport

**Affected Models/VIN:**

All 2003 Firecat Snowmobiles

Arctic Cat takes extreme care in crating and shipping our products to avoid product damage. Despite our efforts, the crated products may still be subjected to damage if special precautions are not taken.

This advisory is written to inform you that special precautions must be used while unloading the 2003 Firecat snowmobiles from a transport. Due to the design of the Firecat, the hood is very close to the top of the crate. When unloading a crated Firecat, extreme caution must be taken by the forklift operator. Since the forklift tines will be very close to the top of the crate directly below, damage to the snowmobile in the crate below may occur if extreme caution is not taken.

## CAUTION

Take extreme caution while unloading to avoid contact with the crate directly below the one being unloaded.

■ **NOTE:** Please advise all employees who may unload Firecat snowmobile to be aware of this situation.

Thank you for your cooperation in this matter.  
Sincerely,

Product Service Department  
Arctic Cat Inc.