



# Service Advisory

**Date:** November 18, 2002

**Product Line:** ATV

**Advisory No:** SAA308

**Subject:** Modification of Suspension or Chassis

## Affected Models/VIN:

All ATV's With a Modified Suspension or Chassis

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It has come to our attention that some ATV owners are modifying the suspension and/or chassis by installing a "lift kit" on their ATV's. This advisory is written to inform you that Arctic Cat does not warrant CV joint or drive system component wear or breakage on ATV's modified with any type of suspension altering or chassis altering "lift kits."

Arctic Cat has not tested or approved any lift kits; consequently, there is no way for Arctic Cat to predict what effects the installation of a lift kit will have on the ATV components. We have, however, determined through recent investigations that when an after-market lift kit is installed, the angles and strain on drive components may far exceed the design and test parameters of Arctic Cat.

Arctic Cat will be calling back and investigating all CV joint and related shaft parts that have experienced a failure.

If you are aware of a consumer who has installed or intends to install a lift kit, please make them aware that the Arctic Cat Inc. Limited Warranty does not cover component wear or breakage resulting from the installation of a lift kit.

If you have any questions concerning this issue, please contact the Arctic Cat Service and Warranty Department.

Thank you for your cooperation in this matter.

Sincerely,

Product Service and Warranty Department  
Arctic Cat Inc.