



Service Bulletin

Date: October 7, 2002

Product Line: Snowmobile

Bulletin No: 2003-1-11
2003-1-12

Subject: Oil Level Sender

Affected Models / VIN:

Affected Models/VIN Range: Various 2003 Firecat 500 Models (see lists below)

Affected Models/VIN Range:

Model No. S2003F5CCAUSB

Model No. S2003F5CCCUSB

Model No. S2003F5CSCUSB

Model No. S2003F5CCCUSG

Model No. S2003F5CPCUSB

Model No. S2003F5CCAUSG

Model No. S2003F5CTCUSB

Model No. S2003F5CTCUSG

VIN Range: 4UF03SNW13T170427 through 4UF03SNW03T171101

■ **NOTE:** For identification purposes, it is necessary to refer to only the last six digits of the VIN to identify an affected snowmobile.

Condition: It has been determined that the existing oil level sender on some of the affected snowmobiles listed above may have been damaged when the engine was started during assembly. The engine was started with the oil level sender connected, and a low amount of oil in the oil tank at the time may have caused damage to the sender (**Condition A**).

Other affected snowmobiles listed above were started with the oil level sender disconnected; consequently, no damage to the oil level sender occurred (**Condition B**).

■ **NOTE:** There are two conditions included in this bulletin. When identifying the condition on an affected snowmobile, there are two situations to look for. The oil level sender will be either connected or disconnected. Refer to Solution A or B to determine which solution is applicable.

Solution A: If the oil level sender was **connected**, it will be necessary to install new Oil Level Sender Update Kit (p/n 0637-232) per instructions in the kit. This kit will have an oil level sender included.

Solution B: If the oil level sender was **disconnected**, it will be necessary to install Adapter Harness-Oil Level Sender Update Kit (p/n 0637-233) per instructions in the kit. This kit will not have an oil level sender included.

Parts (solution A): Order an appropriate number of Oil Level Sender Update Kit (p/n 0637-232) through normal parts-ordering channels. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form.

■ **NOTE:** The parts will be available in approximately one month.

Parts (solution B): Order an appropriate number of Adapter Harness-Oil Level Sender Update Kit (p/n 0637-233) through normal parts-ordering channels. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form.

■ **NOTE:** The parts will be available in approximately one month.

Warranty (Solution A & B): A labor allowance of 0.2 hr will be paid per affected snowmobile.

Only one vehicle identification number (VIN) can be entered per claim. Do not submit a group claim.

CatTracker Claim: Bulletin 2003-1-11 - Enter BS200311 in the Complaint section (Solution A).
Manual Claim: Bulletin 2003-1-11 Enter 0311 in the Complaint section (Solution A).

CatTracker Claim: Bulletin 2003-1-12 - Enter BS200312 in the Complaint section (Solution B).
Manual Claim: Bulletin 2003-1-12 - Enter 0312 in the Complaint section (Solution B).



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