



Service Bulletin

Date: December 30, 2002

Product Line: Snowmobile

Bulletin No: 2003-1-28

Subject: Rear Suspension Front Arm Shock Absorber

Affected Models / VIN:

All 2002 ZR 600 EFI CC & 2002 ZR 800 EFI CC Models Listed Below

2002 ZR 600 EFI CC

Model No. S2002ZRDELUSG (CC Green)

2002 ZR 800 EFI CC

Model No. S2002ZRHELUSG (CC Green)

2002 ZR 600 EFI CC

Model No. S2002ZRDELUSB (CC Black)

2002 ZR 800 EFI CC

Model No. S2002ZRHELUSB (CC Black)

2002 ZR 600 EFI CC

Model No. S2002ZRDECOSG (CC International)

2002 ZR 800 EFI CC

Model No. S2002ZRHECOSB (CC International)

Condition: In our continuing effort to produce quality products, Arctic Cat is dedicated to upgrading a product that does not meet our specification standards and/or expectations. It has been determined that the Front Arm Shock Absorber on affected models does not function as designed resulting in an incorrect transfer of weight between the rear suspension front arm and rear arm.

Solution: Install Front Arm Shock Assembly Update Kit (p/n 0637-228).

All registered owners of an affected snowmobile will be sent a letter concerning this issue. They will be instructed to contact an authorized Arctic Cat snowmobile dealer to have the necessary service work completed.

Parts: Order an appropriate number of Front Arm Shock Absorber Assembly Update Kit (p/n 0637-228) through normal parts-ordering channels. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form.

Warranty: A labor allowance of 2.0 hr will be paid per affected snowmobile.

Only one vehicle identification number (VIN) can be entered per claim. Do not submit a group claim.

CatTracker Claim - Enter BS200328 in the Complaint section.

Manual Claim - Enter 0328 in the Complaint section.



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