



Service Bulletin

Date: December 18, 2002

Product Line: Snowmobile

Bulletin No: 2003-1-24

Subject: Firecat Suspension/Tachometer Upgrade

Affected Models / VIN:

All 2003 Firecat 500 cc & 700 cc Models

■ **NOTE:** In our continuing effort to produce quality products, Arctic Cat is dedicated to upgrading a product that does not meet our specification standards and/or expectations. Arctic Cat is issuing Service Bulletin 2003-1-24 to ensure that our products meet our specification standards and expectations.

Condition: Arctic Cat has determined that there are three conditions that need upgrading. Please update the affected snowmobiles as soon as possible.

1. It has been determined that existing Lock Nut (p/n 1623-066) securing the end cap to the slide rail may not adequately secure the end cap.
2. It has been determined that existing Cap Screw (p/n 8002-228) securing the front arm assembly to the tunnel is not long enough to adequately contact the nylock material in the nut and may loosen.
3. It has been determined that the digital tachometer may show an inaccurate reading.

Solution: See Firecat Update Kit (p/n 0637-248) for instructions.

Parts: Firecat Update Kit(s) (p/n 0637-248) are being sent directly to your dealership to start upgrading approximately 50 % of the affected snowmobiles at your dealership. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form.

Additional kits should be ordered through normal parts-ordering channels.

Warranty: A total labor allowance of 0.6 hr will be paid per affected snowmobile (for all conditions).

Only one vehicle identification number (VIN) can be entered per claim. Do not submit a group claim.

CatTracker Claim: Enter BS200324 in the Complaint section.

Manual Claim: Enter 0324 in the Complaint section.



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