



Service Bulletin

Date: May 13, 2003

Product Line: ATV

Bulletin No: 2004-2-01

Subject: Driven Gear Spacer Seizure

Affected Models / VIN:

Model: 2003 500 TBX (Automatic Transmission)
Model No. A2003BXM4BUSG
VIN Range: All

Model: 2003 500 FIS (Automatic Transmission)
Model No. A2003ISM4BUSR (Red)
Model No. A2003ISM4BUSG (Green)
Model No. A2003ISM4BUSZ (Cat Green)
Model No. A2003ISM4BUSS (Green-MRP)

Model: 2003 500 TRV (Automatic Transmission)
Model No. A2003TDM4BUSG

Condition: It has been determined that the existing (production) speedometer driven gear spacer located in the speedometer gear housing may seize due to inadequate lubrication. This condition will cause the speedometer drive gear shaft to fail.

Solution: Replace the existing driven gear spacer with new Driven Gear Spacer (p/n 1402-217). The existing driven gear spacer on all affected ATV's **must** be replaced with new Driven Gear Spacer (p/n 1402-217).

■ **NOTE:** New Driven Gear Spacer (p/n 1402-217) is impregnated with SAE-30 oil.

■ **NOTE:** All registered owners of an affected ATV will be sent a letter concerning this issue. They will be instructed to contact an authorized Arctic Cat ATV dealer to have the necessary service work completed.

Parts: Arctic Cat will ship directly to your dealership two shipments of Driven Gear Spacer(s) (p/n 1402-217). The number of spacers shipped in the first shipment will be based on our most recent list of registered ATV's affected by this bulletin. The number of spacers shipped in the second shipment will be based on the number of affected ATV's that have been sold to your dealership but have not been registered. If additional parts are needed in the future, order through normal parts-ordering channels.

■ **NOTE:** Do not order parts. We expect to send the first shipment of spacers to your dealership during the week of May 12. The second shipment will be shipped as soon as parts are available.

■ **NOTE:** It is imperative that the registered ATV's be serviced first.

Parts shipped to your dealership will be charged to your dealership Parts Account and credited upon receipt of a Warranty Claim Request form.

Warranty: A labor allowance of 0.2 hr will be paid per affected ATV.
Cat Tracker Claim: Enter BA200401 In the Complaint section.
Manual Claim: Enter 401A in the Complaint section.

