



Service Bulletin

Date: October 7, 2003

Product Line: Snowmobile

Bulletin No: 2004-1-04

Subject: Track

Affected Models / VIN:

Model: 2003 4-Stroke Touring
Model No. S2003ACFERUSG
VIN Range: Not Applicable (All Affected)

Model: 2003 Panther 370 r
Model No. S2003PAAWRUSG
VIN Range: Not Applicable (All Affected)

Model: 2003 4-Stroke Touring
Model No. S2003ACFEROSG
VIN Range: Not Applicable (All Affected)

Model: 2003 Panther 370 r
Model No. S2003PAAWROSG
VIN Range: Not Applicable (All Affected)

⚠ ATTENTION

This Bulletin expires October 7, 2004. To ensure that the necessary service work is complete in a timely manner and that this issue can be resolved, Arctic Cat is requesting that all service work be completed prior to October 7, 2004. All warranty claims directly related to this issue will not be honored after October 7, 2004.

■ **NOTE:** In our continuing effort to produce quality products, Arctic Cat is dedicated to upgrading a product that does not meet our specification standards and/or expectations. Arctic Cat is issuing Service Bulletin 2004-1-04 to ensure that our products meet our specification standards and expectations.

Condition: It has been determined that existing (production) Track (p/n 1602-399) on the affected models does not meet Arctic Cat specification standards. Due to a possible manufacturing defect, the track may experience pre-mature failure.

■ **NOTE:** The inner track rods on some of the affected tracks may not be as durable as required. This condition may cause the rod to break resulting in a loss of track/snowmobile performance.

Solution: It is highly recommended that existing Track (p/n 1602-399) be replaced with upgraded Track (p/n 1602-635).

■ **NOTE:** If a customer has already replaced existing Track (p/n 1602-399) with Track (p/n 1602-518), do not order Track (p/n 1602-635). Track (p/n 1602-518) is also an upgraded track and does not need to be replaced. Service Bulletin 2004-1-04 will not honor a claim submitted for Track (p/n 1602-399) if it has already been replaced with Track (p/n 1602-518).

■ **NOTE:** A section of each affected track (containing the track part number) must be sent to Arctic Cat for inspection and warranty processing. See Fig. 1 for identification of track section containing the track part number (1602-399).

Parts: Order an appropriate number of Track(s) (p/n 1602-635) through normal parts-ordering channels. Your dealership Parts Account will be charged and then credited upon receipt of a Warranty Claim Request form **and** a section of the affected track which contains track part number (1602-399).

Warranty: A labor allowance of 2.5 hr will be paid per affected snowmobile.
Cat Tracker Claim: Enter BS200404 in the Complaint section.
Manual Claim: Enter 0404 in the Complaint section.

Fig. 1

