

Service Bulletin

Date: October 25, 2002 Product Line: Snowmobile

Bulletin No: 2003-1-03

Affected Models / VIN:

All 2002 800 Models (see list below)

All 2003 ZR 900 (EB) Snowmobiles (see list below)

All 2003 Mountain Cat 900 (EB) Snowmobiles (see list below)

2002 ZR 800

Model No. S2002ZRHCAUSG

2002 Mountain Cat 800

Model No. S2002MCHCAUSB

Model No. S2002MCHCLUSB (LE Black-Green 151)

Model No. S2002MCHCNUSB (LE Black-Orange 151)

Model No. S2002MCHCGUSB (LE Black-Green 144)

Model No. S2002MCHCOUSB (LE Black-Orange 144)

2002 Mountain Cat 800 EFI

Model No. S2002MCHEFUSB

Model No. S2002MCHENUSB (LE Black-Orange 151)

Model No. S2002MCHELUSB (LE Black-Green 151)

Model No. S2002MCHEGUSB (LE Black-Green 144)

Model No. S2002MCHEOUSB (LE Black-Orange 144)

Model No. S2002MCHELOSB (International)

2002 Pantera 800 EFI

Model No. S2002PTHEFUSC

Model No. S2002PTHEFOSC (International)

2002 ZR 800 EFI CC

Model No. S2002ZRHELUSG (CC Green)

Model No. S2002ZRHELUSB (CC Black)

Model No. S2002ZRHECOSB (CC International)

Subject: Recoil Starter Assembly Nut

2002 ZL 800 EFI SS

Model No. S2002ZLHSSUSB (SS Black)

Model No. S2002ZLHSSUSO (SS Orange)

2002 ZL 800 EFI esr

Model No. S2002ZLHEEUSM

2002 ZR 800 EFI

Model No. S2002ZRHEFUSG

2002 ZR 800 CC

Model No. S2002ZRHCCUSG (CC Green)

Model No. S2002ZRHCCUSB (CC Black)

2003 Mountain Cat 900 (EB)

Model No. S2003MCJSEUSB

2003 ZR 900

Model No. S2003ZRJCAUSG (EB)

■ NOTE: This Reissue Service Bulletin supersedes the original Service Bulletin 2003-1-03 dated August 21, 2002.

On August 21, 2002, your dealership was sent the service bulletin indicated above. All the information in the original bulletin was correct **except** for information in the **Warranty** section. The labor allowance in the original bulletin was <u>incorrectly</u> listed as 0.7 hr per affected snowmobile.

Subsequent time allowance studies have revealed that the labor allowance should actually be 0.3 hr per affected snowmobile. Please discard the original service bulletin dated August 21, 2002 and replace with this reissue service bulletin. All future claims (dated after 10/31/02) should reflect the new labor allowance rate of 0.3 hr per affected snowmobile.

Condition:

It has been determined that the recoil starter assembly recoil nut on some of the affected models is not adequately secured. The nut may come loose and come off the recoil housing stud. This condition will cause damage to the recoil starter assembly and also may cause damage to the magneto assembly.

Solution:

Install new Recoil Starter (p/n 3006-438). Refer to the 2002 Arctic Cat Service Manual Volume 1, pages 3-20 & 3-22 for proper instructions.

■ NOTE: All registered owners of an affected snowmobile will be sent a letter concerning this issue. They will be instructed to contact an authorized Arctic Cat snowmobile dealer to have the necessary service work completed.

Parts:

Order an appropriate number of Recoil Starter (p/n 3006-438) through normal parts-ordering channels. Your dealership Parts Account will be billed and then credited upon receipt of a Warranty Claim Request form.

Warranty:

A labor allowance of 0.3 hr will be paid per affected snowmobile.

Only one vehicle identification number (VIN) can be entered per claim. Do not submit a group claim.

CatTracker Claim - Enter BS200303 in the Complaint section.

Manual Claim - Enter 0303 in the Complaint section.







